COVID-19 FAQS FOR THE LAUREATE EATING DISORDERS PROGRAM

1. Are you still accepting new admissions?
   Yes—we are still accepting new admissions for all levels of care. We have enhanced our admissions screening process to protect our current patients, staff and patients entering our program. Our thorough screening and admissions process allows us to admit individuals from all fifty states with in the United States.

2. Are patients getting tested for COVID-19 before admission?
   All admissions are required to have a confirmed negative COVID-19 test just prior to admission. Patients are permitted to have the test done at home within two (2) days of admission if ordered by a medical professional. Otherwise patients will be asked to arrive in Tulsa one (1) day prior and be tested on our campus at 3:00 p.m.
   This process includes quarantining for the night in a hotel that has given a discounted rate and has agreed to enhanced sterilization procedures. The hotel has a dedicated hallway of rooms for use by our patients and families. Patients then admit the following day at 10:00 a.m. once we have confirmed the negative result.

3. How has programming changed?
   Programming is still in person on Laureate’s campus. Our Magnolia House transitional living facility is temporarily closed (with plans to reopen based on the state of Oklahoma’s reopening plan). Passes off campus are no longer allowed; however, we are incorporating more in-house exposures for both programs at residential and partial-hospital levels of care. This includes:
   • cooking groups;
   • on-site ‘grocery shopping’ in our hospital kitchen pantry;
   • solo ‘passes’ to practice autonomy using the Magnolia House space to prepare/complete meals and snacks in a home-like environment;
   • virtual meals with family;
   • exposure to an open pantry; and
   • opportunities for patients to practice ordering their own meals from a delivery menu for what we refer to as an ‘inning’ (vs. a traditional outing).

Our passes have the goal of preparing our patients for the circumstances they will be returning to amid the pandemic.

4. Are you still allowing visitors?
   We are encouraging virtual visitation and have increased availability of both our technology and scheduling to do so. No visitation is allowed onsite at this time for the safety of our patients and staff. The only exception to this is our partial hospitalization with parent, which requires strict adherence to shelter in place guidelines. In addition, approval by the team must be given.

5. Do patients have to wear a mask?
   Yes, but only for the first seven (7) days following admission. This serves as an extra precaution so that the milieu may function similarly to a family who is quarantined together. In addition, our patients will wear masks when traveling off the unit and in-between buildings.

6. Will the staff be wearing masks?
   All staff members will wear masks at all times with the exception of meal times. In these instances there will be at least six (6) feet of distance between patients and unmasked staff.

7. Are you still doing outpatient therapy?
   Yes—we are doing all outpatient therapy via telehealth.

8. Are you still having Family Week?
   We are excited to announce that Family Week is now Virtual Family Week. We have recorded all of our lectures and are sharing our presentations/recordings virtually with families so they still receive all of those resources. We will resume in-person Family Week as soon as it is deemed safe to do so.

9. Will I be exposed to others with COVID-19?
   COVID-19 patients are treated at Saint Francis Health System’s acute care hospitals and not on the Laureate campus.

If you have any additional questions, feel free to reach out to the Laureate Eating Disorders Admissions Team by calling Lisa Rillo or Lauren Waugaman at 918-491-5775.